



Job Description

Title: BAR SERVER

Reports to: DELI MANAGER, DELI LEAD, BAR LEAD, OWNERS

Reporting Relationships: None

Salary Range: \$5.00-\$7.00 per hour + Tips

Hours: 40-45 Hours per Week depending upon operations tempo and seasonal fluctuations.

Benefits: 1 Week Paid Vacation, Yearly Bonus (both available after one year of continuous service)

COUNTRY HOUSE DELI is a family owned business and opened in Bismarck in 1976. The Deli specializes in sandwiches, soups and salads, and offers catering. Soon to be available is a sandwich pub offering beer and alcohol.

Summary of Position:

Country House Deli is looking for a hard charging and capable individual looking for a position of responsibility. Applicants must possess a high level of integrity and strong work ethic.

Bar servers greet and welcome customers, take all drink orders from customers and the rest of the serving staff, serve drinks and cocktails, and collect payment from customers. Typically, bar servers are also responsible for helping to keep the bar and dining room areas clean.

Duties & Responsibilities:

- **Serve Drinks to Customers:** Bar servers serve wine, bottled beer, draft beer, mixed drinks, and cocktails to customers.
- **Mix Drinks and Prepare Cocktails:** Bartenders do not fill every single drink order; for simple orders such as draft or bottled beer, the bar server will be required to prepare these items themselves.

- **Take Beverage Orders:** Bar servers must accurately record all drink orders from guests and servers.
- **Provide Customer Service:** Bar servers must respond to customer complaints and find the appropriate person to handle customer problems as they arise.
- **Check Customer Identification and Monitor Customer Drinking:** Bar servers are responsible for making sure all persons being served alcohol meet legal age requirements. Bar servers must also determine when customers have had enough to drink and stop serving people who have reached this limit.
- **Make Menu Recommendations:** Bar servers advise guests on which menu items to purchase and make recommendations about pairing food with beverages to maximize flavor. This means that bar servers must be very familiar with all drink and food menus in the establishment where they work.
- **Record Orders and Collect Money:** Bar servers must keep track of all customer drink orders and make a record of them for the final bill. When this bill is presented, bar servers must collect money from customers.
- **Cut and Prepare Drink Garnishes:** Bar servers stock the drink garnish station and replenish supplies throughout the night. Bar servers apply all necessary garnishes to drinks before serving them.
- **Keep Glasses and Bar Tools Clean:** Bar servers are responsible for keeping all bar glassware and bar tools clean, and for helping to keep the entire bar area clean and organized.
- Ensure that all guests feel welcome and are given responsive, friendly and courteous service at all times.
- Aid in achieving company objectives in sales, service, quality, appearance of facility and sanitation and cleanliness.
- Fill in where needed to ensure guest service standards and efficient operations.
- Ensure that all equipment is kept clean and kept in excellent working condition through personal inspection and by following the restaurant's preventative maintenance programs.
- Fully understand and comply with all federal, state, county and municipal regulations that pertain to health, safety and labor requirements of the restaurant, employees and guests.

Qualifications:

- Be 21 years of age or older
- **Positive personality** – because bar servers interact with customers regularly, employers want people who have friendly, charming personalities to fill this role
- **Communication skills** – bar servers frequently speak to guests and the rest of the staff, which requires good listening and speaking skills
- **Mathematics** – bar servers must keep track of all customer orders and charge guests accurately, which requires a basic grasp of mathematics

- **Physical fitness** – most establishments require bar servers to be able to lift at least 30 pounds and have the physical capability to move quickly and accurately without clumsiness
- **Salesmanship** – bar servers must always try to sell more food and drink products to customers, so employers look for people who have some experience with sales

Country House Deli is an early morning to late evening business, open Monday-Saturday. This position requires the employee to have the flexibility to work varied afternoon and evening hours throughout the week including Saturdays.

TO APPLY: You will need to fill out an employee application, but adding a resume is also recommended. **DO NOT MAIL APPLICATIONS OR CALL.** Bring the application in person and be prepared for an on-the-spot interview should the owner have the opportunity to do so.

CH Deli is an equal opportunity employer. For the safety of current employees and benefit of customers...all applicants are subject to criminal background checks and drug testing.

